CSUSA

CASE STUDY



05

CLIENT NAME WITHHELD

ARMED SECURITY GUARDS · THREAT ASSESSMENTS

# A high-value facility cut unauthorized access attempts by 29% with armed officers placed by risk

PRIVATE-SECTOR OPERATOR · 24/7 REGIONAL OPERATIONS FACILITY · 3 VEHICLE GATES

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**29%**

fewer unauthorized access attempts

**100%**

of assigned armed officers current on site and credential checks at monthly review

**<5 min**

target for notifying a supervisor after a defined critical incident

How CSUSA used a written risk assessment to decide where armed coverage belonged and how officers would use it.

| CLIENT | PROFILE | SERVICES |
| --- | --- | --- |
| Client name withheld | Private-sector operator · 24/7 regional operations facility · 3 vehicle gates | Armed Security Guards, Threat Assessments, Security Consulting, Unarmed Security Guards |

## The situation

A private-sector operator ran a regional facility around the clock, with valuable equipment, sensitive business information and a steady flow of employees, vendors and commercial vehicles through three controlled gates. Its own risk review flagged shift changes, late-night deliveries and visits by senior executives as the times of highest exposure. The company wanted a more structured security posture and a clear line between routine access control and a higher-level response.

## What the operator needed

- A clear decision on where armed coverage was appropriate
- Escalation rules every officer understood
- Officers who knew the limits of their authority
- A program that worked with site management, emergency services and existing access control without disrupting the operation

## What CSUSA put in place

We started with a documented risk assessment and reviewed the applicable laws, licensing requirements, insurance conditions and site policies with the client. That assessment set post assignments, coverage hours and the conditions for deploying armed officers.

Where authorized and appropriate, qualified armed officers stand at designated posts as a visible deterrent. They support controlled access, the client's vehicle screening procedures, perimeter observation and incident response. We reviewed each officer's credentials, training and fit for the assignment before deployment.

Written post orders cover communication, prohibited conduct, escalation thresholds, emergency notifications and coordination with law enforcement. Officers are instructed to observe first, de-escalate, protect life and notify promptly, within the law and site policy.

Supervisors review reports and carry out documented post inspections. In management meetings we look at incident trends, staffing fit and training status, and whether the level of armed coverage still matches the facility's risk.

## Results

**29%**

fewer unauthorized access attempts

**100%**

of assigned armed officers current on site and credential checks at monthly review

**<5 min**

target for notifying a supervisor after a defined critical incident

Figures from a 12-month review. The 5-minute figure is the program target.

## What we measure

Armed coverage should be a deliberate decision based on risk, carried out by qualified officers under clear procedures and active supervision. We track:

- Unauthorized access attempts
- Incident severity and response
- Credential and qualification compliance
- Post inspection results
- Training completion
- Law enforcement notification records

NEXT STEP

## Get a Free Security Assessment

A CSUSA supervisor walks your property and puts a recommendation in writing.

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